Reporting Tax-Related Identity Theft

The North Carolina Department of Revenue takes identity theft very seriously and knows it is a very frustrating event for victims. If you are an identity theft victim, we would like to provide you some helpful information about the types of documentation the department will need in order to easily assist you. Ask yourself the three simple questions below to begin the process of resolving possible tax issues that may arise from identity theft.

What information/documents do I need to gather?

To report a case of identity theft, you should collect the following documents:

- A copy of a valid federal or state issued photo identification such as:
    - State driver's license or state identification card
    - Passport
    - U.S. Military ID card
- Copy of Social Security Card
- Copies of all wage and tax statements issued to you during the year(s) in question
- Copy of **NC-TA/IT, Identity Theft Affidavit**

Next, Write A Letter

Once you have collected the documents, write a letter of explanation that summarizes your case and includes your contact information.

Where do I send the necessary documentation?

Send the required documents and your letter by mail or fax to the NCDOR.

Mail:
NC DOR Office of the Taxpayer Advocate/IT
514 Daniels Street #409
Raleigh, NC 27605

Fax:
NC DOR Office of the Taxpayer Advocate/IT
(919) 715-4139

If you have questions or would like to talk with an identity theft specialist from the NCDOR, please call this voice mail and leave your name, your question or issue, phone number and a good time for a call back: **(919) 715-0195**.

What happens after I submit my documentation?

If you submit the four forms of documentation listed above, the department will verify the documents and then take appropriate steps to correct your tax account(s).

If you cannot submit all four forms of documentation listed above, you should submit the documentation you have, along with a letter explaining that you are seeking the additional documentation and will furnish upon receipt.

You should continue to seek copies of the documents you are missing. When your letter and initial documents are received, the department will place a hold on your tax account(s) for **90 days** while you obtain and submit the remaining documentation.

You will be contacted by the department if additional information is required or when your tax account(s) have been corrected.